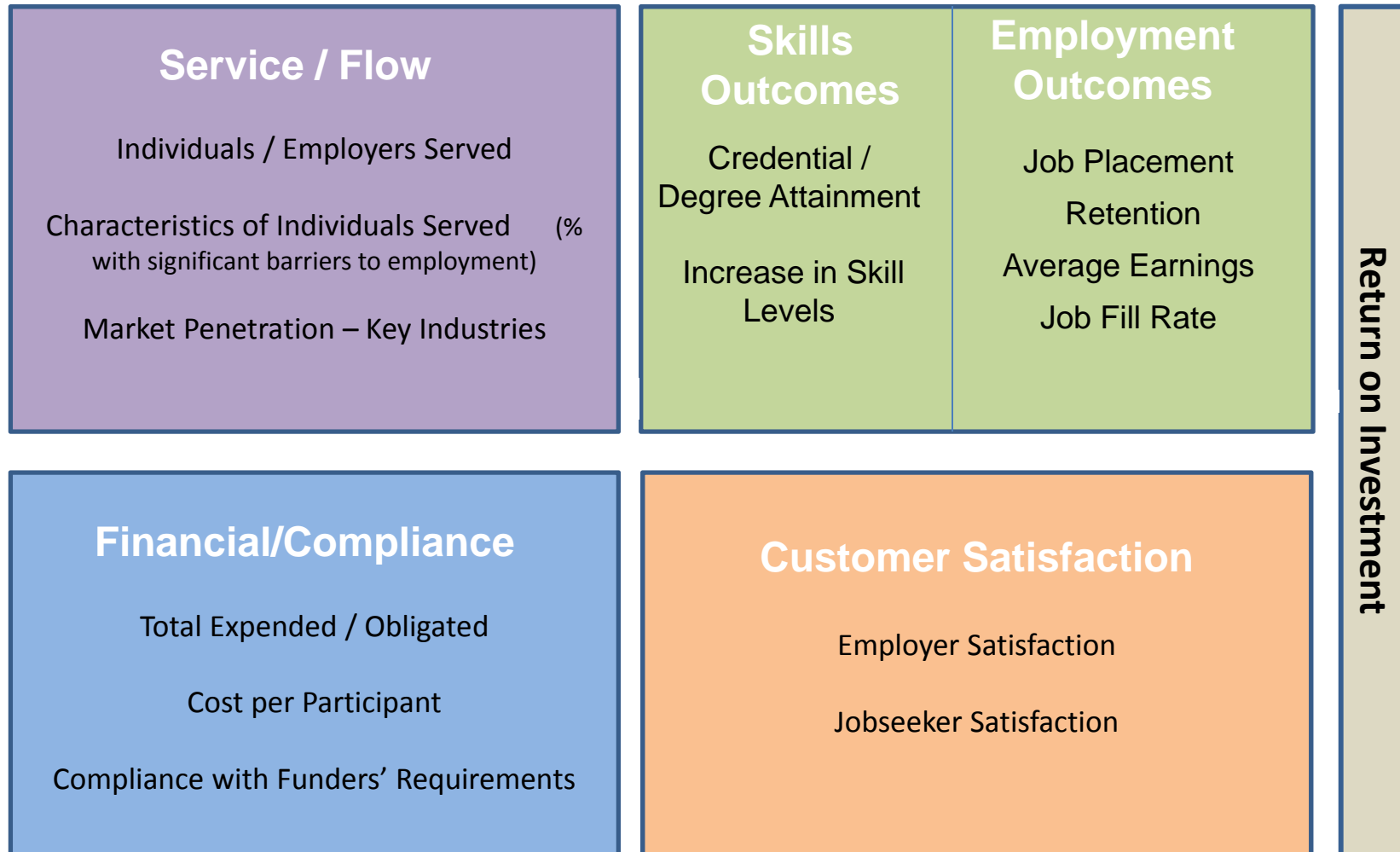


Balanced Scorecard: Performance Accountability Model

Workforce System Efficiency

Workforce System Effectiveness



Leading



Lagging